WHAT TO ASK BEFORE HIRING YOUR NEXT SOCIAL MEDIA MARKETER.

We wanted to provide a few thought-starters to consider before hiring your next web partner. Whether that's ICS or not, here are twenty things to keep in mind.







- 1. Who are your clients?
- 2. How is your pricing structured?
- 3. Do you run social ads?
- 4. Do you outsource your work?
- 5. Who will be my main point of contact and **how available** will they be to me?
- **6.** What **time commitment** is required from me?
- 7. What is your content development strategy?
- 8. Is there a minimum contract length?
- **9.** What online communities have you **managed in the past?**
- **10. Which social media channels** do you recommend for our business and why?
- 11. What goals should we set for each of our social media accounts, and what does success look like?
- **12.** Tell me about SEO and its relationship with social media.
- 13. Which social media tools do you use?
- **14.** What kind of **reporting** do you provide?
- 15. How do you deal with negative comments or a brand reputation crisis?
- 16. How do you check and stay on top of the latest updates, innovations, and new platforms in social media?
- 17. What certifications do you have?
- **18.** Can we see some examples of the social media projects you've worked on?
- 19. What is the most important thing a social media manager should be doing?
- **20.** What strategies would you use to generate leads for us?

